

Work Programme for Customer & Central Services Overview & Scrutiny Committee 2010 – 2011

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
1.	17 th May 2010 (Reserve)	Budget Setting Process Task Force – Review Outcomes	To receive and consider the Task Force's final report reviewing the Budget Setting Process for 2009/ 2010	
2.		Budget Process 2011 / 2012	To receive and consider a report proposing the budget process and timetable for the formulation of the 2011/12 to 2015/16 Medium Term Financial Strategy	
3.	21 st June 2010	ICT Review	To provide Members with an overview of the ICT problems that led to the unprecedented outage on 16 February 2010.	
4.		Proposals for Property Services	To receive and consider officer proposals for the Council's Property Services function.	
5.		Shared Services Task Force - Review Outcomes	To receive the findings, conclusions and recommendations of the Shared Services Task Force established by the Committee at its meeting on 25 January 10.	
6.		Procurement & Commissioning Strategy	To receive a verbal update regarding progress made in implementing the Council's new Procurement & Commissioning Strategy	

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
7.		Quarter 4 Budget Information	To receive corporate budget monitoring information for the final quarter of 2009/10.	
8.	26 th July 2010 (Reserve)			
9.	6 th September 2010	People Strategy	As agreed at the Corporate Resources OSC meeting of 1 March, to receive and consider the underpinning action plans supporting implementation of the Council's People Strategy	
10.		Quarter 1 Budget Information	To receive corporate budget monitoring information for the first quarter of 2010/11.	
11.	11 th October 2010 (Reserve)			
12.	15 th November 2010	Quarter 2 Budget Information	To receive corporate budget monitoring information for the second quarter of 2010/11	
13.	13 th December 2010 (Reserve)			
14.	17 th January 2011			

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
15.	21 st February 2011 (Reserve)	Quarter 3 Budget Information	To receive corporate budget monitoring information for the third quarter of 2010/11.	
16.	21 st March 2011			

Other issues recommended by the Corporate Resources OSC Chairman at meetings held on the 1st February and the 1st March include:

- Pensions
- Property Disposal
- Project & Contract Management
- ICT

Other issues recommended by the Business Transformation OSC at previous meetings include:

- Review of Voluntary & Community Sector Funding (following work completed by Cllr Maurice Jones' Working Group) – June 2010
- Remodelling of Customer Services – receipt of business cases for each of the 6 key programmes of activity